



Customer Service
404.658.6500
watershedhelp@atlwater.com

CASE STUDY

One Bedroom Unit - Atlanta, GA

Average Bill \$26.00 - 1,496 Gallons per month
September 2008 Bill \$1,384.17 - 56,100 Gallons
resulting from an undetected under slab leak

ACCOUNT NO.

0072260301

BILL DATE

09/24/2008

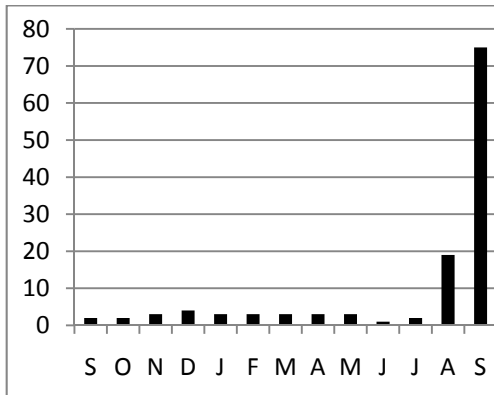
SERVICE ADDRESS:

1078 SNYDER ST NW
ATLANTA, GA 30318

ACCOUNT BALANCE DUE BY:

October 10, 2008

| Meter NO | Prior Meter Read | Date | Current Meter Meter Read | Date | Units |
|------------|------------------|----------|--------------------------|----------|--------|
| RO03236034 | 1410 | 08/14/08 | 1485 | 09/16/08 | 75 CCF |



BILLING DETAILS

Previous Activity:

| | |
|---------------------------|----------|
| Previous Balance | 254.31 |
| Payments as of 09/24/2008 | 21.18 CR |
| Penalties | 0.31 |
| Balance Forward | 233.44 |

Current Charges:

| | |
|-----------------------------|--------|
| Water Base Charge | 4.63 |
| Water Usage Charges | 316.89 |
| Homeland Security Surcharge | 11.25 |
| Sewer Base Charge | 4.63 |
| Sewer Usage Charges | 813.33 |

TOTAL AMOUNT DUE: 1,384.17

| PERIOD | DAYS | DAILY AVERAGE USAGE |
|-----------|------|---------------------|
| Current | 33 | 2.27 CCF * |
| Last Bill | 27 | 0.70 CCF |
| Year Ago | 33 | 0.03 CCF |

Due to delays with our reading collections process, September-2008 billing statements are late. We apologize for any inconvenience this delay issue has caused.

Please detach and return this bottom portion with your payment

Payment Due By: October 10, 2008

Account No.
0072260301



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Total Amount Due:

\$1,384.17

Amount Enclosed:

CCF = 100 CUBIC FEET

CCF = 748 GALLONS WATER

**Excessive water use resulted in
highest price tier being charged.**

CITY OF ATLANTA
DEPARTMENT OF WATERSHED MANAGEMENT
P.O. BOX 105275
ATLANTA, GA 30348-5275